

The following document sets out the F.G. Europe 10 Year Warranty Policy.

1.1 10 Years warranty provides;

- a. 10 years from the date of delivery
- b. i) Split Systems (matched pairs only)
- ii) Multi-split systems (standard combinations only)
- iii) VRF (all types, standard combinations only)
- iv) Commercial split (standard combinations only)

1.2 Warranty Includes;

Guarantee against manufacturing faults in materials and workmanship within the 10-years warranty period. The replacement parts will be supplied free of charge with a fixed labour allowance, as set out in the following schedule (4.1) provided the correct procedures are complied with.

2.1 Void 10-year warranty policy based on:

- i) None Midea parts fitted.
- ii) Incorrect installation, inappropriate or unperformed commissioning.
- iii) Neglect, accidental and/or deliberate misuse, normal wear and tear.
- iv) maintenance (proof by paperwork)
- v) Any unauthorised alterations.
- vi) Equipment working outside stated operating limits.

3.1 Procedure

- i) We receive a claim for warranty replacement: We will despatch parts, together with a warranty claim forms, returns documentation and invoice.
- ii) Faulty parts must be retained by the client and returned to the manufacturer as per returns paperwork.
- iii) We receive correctly completed claim form (and faulty parts) and then issue the appropriate credits.
- iv) Any claim submitted after thirty (30) days WILL NOT be considered for credit.
- v) Any claim not submitted in accordance with our procedures WILL NOT be considered for credit.
- vi) Payment for warranty claims will be made after agreement from the manufacturer and an order number is issued.
- vii) Midea reserves the right to update/modify this warranty and it T'C and C'C at any time.

4.1 Warranty fixed labour allowances Description

Replace electronic component	£ 45.00
Replace evaporator motor	£ 45.00
Replace condenser motor	£ 45.00
Replace compressor	£ 110.00
Replace expansion device	£ 100.00
Replace condensate drain pump	£ 40.00
Replace hard wired controller	£ 40.00
Cabinet parts, panels	£40.00
Fan guards	£40.00
Attendance fee	£50.00