



Interactive & Display



Laptop, PC & Tablet



Air Conditioning



Audio & Lighting



Hall & Class Projection

Servicing and Installation: Client Guide

All Pied Piper engineers carry a minimum FGas Category 1 Accreditation

Servicing:

The IAFE best practice guidelines for air conditioning are listed below, and Pied Piper Educational Resources Ltd. adhere to these at all times.

This has been upgraded in light of the Covid-19 pandemic to include a precautionary anti-viral treatment to each AC unit. This treatment is fully funded by the Institute when servicing is undertaken by an Institute recognised company or engineer.

Please contact us for any further guidance or clarification. Self-application treatment kits are available at cost, under supervision, and onsite servicing includes full staff instruction on performing future precautionary applications.

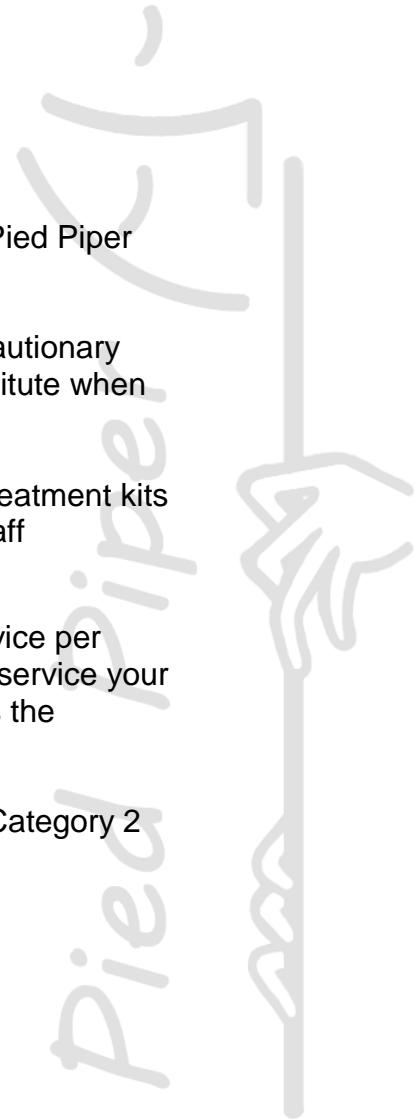
The manufacturers 10 year warranty is contingent on a minimum of one service per year. Any suitably qualified Fgas engineer can perform the service. We can service your units on request, and although we endeavour to send annual reminders, it is the responsibility of the client to maintain the services each year.

All our servicing engineers hold a minimum Category 1 Fgas qualification (Category 2 is the minimum required). (See link below for govt guidelines).

www.iafe.institute

A full Air Conditioning annual service will include:

- Cleaning and disinfection of Filters
- Cleaning and disinfection of drip trays and waterways
- Cleaning and disinfection of evaporator coils
- Cleaning and disinfection of condenser casing and coils
- Inspection of drainage system
- Sensor and valve checks
- Load testing
- Full pressure test and refrigerant check / Compressor oil level check
- Leak checking
- Fan vibration check
- Safety device check
- Check Bearings and lubricate if necessary
- Check condensate pump operation if appropriate
- Service certification provided to client



Please also see the guidelines section for an update on recommended precautionary Coronavirus (COVID-19) actions.

Installation:

Our engineers will always present themselves on arrival and sign in to the school. They will inspect the school's asbestos register before commencing works.

If works are to take place during term time, an installation schedule will be agreed with the main school contact.

Any and all positional requirements will be discussed with the main school contact before works commence, as will any specific requirements regarding parking, moving around the school, etc.

All hot works and above ground works will only be done after ensuring the appropriate area is clear.

All works will be done in accordance with the RAMS supplied to the client.

If the client's own electrician is to be responsible for connecting mains power, our engineers will leave a connected cable at each condenser unit for connection to a suitable rotary isolator.

If the client's own electrician is to be responsible for connecting mains power, our engineers will test each unit via flying leads to ensure full functionality.

The client is responsible for ensuring a suitable electrical supply is available, sufficient for the number and type of AC units ordered..

Our engineers will be responsible for clearing the site, but the recycling or removal of packaging materials will be the responsibility of the client.

If our engineers are replacing an existing AC unit, we can remove the faulty equipment by negotiation.

Our engineers will perform a handover to the main school contact, or nominated person if not available.

At any point, our office can be contacted directly on 01304 824194.



Installations by accredited AV or FGAS Category 1 certified engineers. Full site qualified personnel including project management, supervisory and indemnified projects. CHAS certified and IAFE accredited education specialist.

PPG Group Companies are fully accredited installers and trainers. Professional installation to PAS 8590:2014 by our DBS checked and fully accredited technicians. Quotes subject to survey & vat. Established 23 Years. E&OE.

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